# Sanjeev Kumar Sinha CSM

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**Objective**

Key leadership position in a fast-paced technology company with varied responsibilities and the potential for advancement.

**Experience Summary:**

* Over **Twelve years** of experience in **Software testing and Quality Assurance** with expertise in **Automation,** **Manual, API** as well as **Database testing.**
* Working as Test Manager - Automation with Civica Resource Pvt. Ltd., Vadodara.
* Worked as SW Assistant QA Manager / Lead, Project Coordinator and Business Analyst for almost 12+ years in Agile as well as Waterfall environment, on various infrastructures including Client-Server applications, Web applications and Desktop applications.
* Solid Experience in Agile process to plan, create and manage the backlog items, participate and organize scrum meetings. **CSM - Certified Scrum Master,** 2012**.**
* Basic knowledge about the UiPath components, features and Technology and is familiar with the UiPath methods of automating business processes. **Certification - UiPath RPA Foundation Training and Examination**
* Basic knowledge **Hadoop/Spark/Kafka/Hive/MapReduce** and other big data technologies. **Certification – BigData with Hadoop by Ministry of MSME, Govt. of India**
* Excellent working experience with different phases of SDLC lifecycle including requirements gathering, planning, analyzing, designing, documenting and testing.
* Successfully managed timelines, deliverables, resources as well as different sized QA teams including onsite-offshore team structures.
* Implemented QA Standards, Guidelines and Regulations in small to medium project environments.
* Worked closely with Key stake holders at different phases of project cycle to ensure correct implementation based on the project requirements and specifications.
* Experience in designing, documenting and reviewing different documents including requirements documents, feature documents, user stories, test plans and test procedures
* Knowledge of all QA activities including development of test strategies and test plans, defect reporting and management, creation of various test and execution matrix, risk analysis and status reporting.
* Hands-on testing experience for Manual, Functional, System, Integration, Regression, Fraud, End-to-end and Business Process testing. Experience working with automation team for regression and functional areas, maintaining automation test scripts and documents to improve QA process.
* Proven ability to work in extreme competitive environment and handling multiple projects concurrently.
* Written test scripts and performed test automation using diverse testing tools like **Test Complete**, **Selenium** and **Squish**.
* Working knowledge of **VB script , Selenium** and **Python**.
* Knowledge of descriptive programming.
* Web services and API testing
* Automated highly transactional e-commerce web application using Selenium WebDriver.
* Experience in Java Programming, Java Programming, Selenium WebDriver and TestNG.
* Well versed with Handling Elements in Selenium WebDriver.
* Written Test cases using Element locators, WebDriver methods, Java programming features and TestNG Annotations.
* Implemented Page Objects, Keyword Driven, Hybrid automation frameworks using Selenium WebDriver, JAVA, TestNG.
* Hands-on experience to work on **Loan Mortgage (Claim Processing), E-Commerce, Product based and Insurance/ Financial domain** applications.
* Quality Assurance and Software Testing experience involving client/server, Product Development and web based applications.
* Writing and executing test cases, ad-hoc product testing, reporting bugs and reporting test status manually and also using **Jira, Bugzilla, and HP ALM**.
* Strong knowledge of **SQL, PL/SQL** and database testing.
* Performed **end to end testing** manually and regression testing using **Test Complete.**
* Have knowledge and know how to leverage on latest tools and techniques in Quality Engineering space

**Employment History (12+ Years)**

1. **Company-1**

**Designation: Test Manager - Automation**

**23rd April'18 - Present.**

1. **Company-2**

Designation: Asst. Manager – Quality Control

2nd Aug’10 – Dec’2017

1. **Company-3.**

Designation: Senior Engineer – Quality Assurance

6nd June 2008 – 26th July 2010

1. **Company-4.**

Designation: Senior Engineer – Quality Assurance

11th April 2005 – 2ND June 2008

**Career Curriculums**

* Worked on White box, Unit Testing, Black-box, Functional testing, IDE, System testing, Automation, and Database testing
* Experience in Financial (Mobile Insurance, Mortgage Banking - CPS) and E-Commerce (B2B and B2C),Product based domains.
* Knowledge of E-Commerce Payment Gateways
* Working knowledge of TestComplete, Selenium and SQUISH automation tools.
* Onsite exposure (Client-Digital River, California, Ingram Industries, Nashville,US)

**TECHNICAL SKILLS:**

**Testing Tools:** Test Complete, QA Complete, Selenium, Squish

**Operating Systems:** MS DOS, Microsoft Windows Linux.

**Databases:** Oracle, SQL Server 2005/2008, MS Access, MySQL.

**Development Environment:** Eclipse IDE, .NET, C++, Java script, Java, ASP, ASP .NET.

**Domain Knowledge:** Mobile Insurance, E-Commerce, Product Development

**Testing Types:** Black Box, White Box, Functional, Integration, System, Regression, User Interface, data driven testing, keyword driven testing and Database Testing.

**Browsers:** Internet Explorer, Mozilla, Chrome.

**Other Tools:** Putty, API, Win CVS, Win Merge, AltaVista.

**Projects Completed**

**Organization :**

**Client :**

**Project :**

**Environment :** Java, Oracle

**Project : Automation testing using TestComplete**

**Roles and Responsibilites:**

* Worked as Test Lead, Responsible for automation using TestComplete.
* Helping/Coordinating with other team members on different Geographical location.

**Organization :**

**Client :**

**Project :**

**Domain :** B2B Application

**Environment :** Java, Oracle

**Project :**

Project Description..

**Roles and Responsibilities:**

* Worked as Asst. Manager/Project Coordinator, Responsible for QA Offshore activities.
* Preparing/Reviewing Test Plan, Test Conditions, Test Cases, and Test Executions
* Analysis of new modules, Provide Test Estimation
* Functional, Integration, Database, Regression, Automation and Smoke testing
* Automation of test cases using Test Complete tool to avoid time regression/smoke testing.
* Understanding the scope of assigned tasks to carry out the testing in an optimal way
* Creation of DB objects to help Development Team
* Providing KT to the Developers to understand the work flow of OASIS application
* Helping new joiners, providing trainings, understanding the QA processes.

**Organization :**

**Client :**

**Project :**

**Domain :**

**Environment :**

**Project :**

Project Description.

**Roles and Responsibilities:**

* Worked as Test Lead
* Prepared/Reviewed Test Plan, Test Conditions, Test Cases, Test Executions
* Analysis of new modules, Provide Test Estimation
* Functional, Integration, Database, Regression, Unit and Smoke testing
* Understanding the scope of assigned tasks to carry out the testing in an optimal way

**Organization :**

**Client :**

**Project :**

**Domain :** Mobile Insurance

**Environment :** .Net, SQL Server 2008

**Project :**

Project Description.

**Roles and Responsibilities:**

* Worked as Sr. Team Member
* Prepared Test Plan, Test Conditions, Test Cases, Test Executions
* Analysis of new modules, provide Test Estimation
* Functional, Integration, Database and Regression testing
* Understanding the scope of assigned tasks to carry out the testing in an optimal way

**Organization :**

**Project :**

**Environment :**

**Project :**

Project Description.

**Roles and Responsibilities:**

* Worked as Sr. Team Member
* Analysis of new modules, provide test estimation
* Functional, Integration, Database and regression testing
* Understanding the scope of assigned tasks to carry out the testing in an optimal way
* Troubleshooting
* Automating bugs, functional tests, smoke test of Genero Studio using SQUISH automation tool

# Organization :

# Project :

# Client :

**Environment :** SQL Server 2005, ASP, ASP.Net, C#

**Duration :** September 2006 to May 2008

**Domain :** E-Commerce

**Projects :**

* **Microsoft-Office 2007**

The Office Center application (OCA) is an OEM installed application shipped with new PC purchases that meet certain product bundling requirements. The application will be designed to educate the user about the Office 12 Trial Activation program, and to encourage the user to take advantage of the program. Digital River has been retained by Microsoft to house and distribute an inventory of Office 12 Trial Activation keys. One of the principle methods for consumption of these keys will be through the use of the Office Center application.

**Roles and Responsibilities:**

* Worked as Module Lead
* Handling Client interactions
* Analysis of new modules, provide estimation
* Functional, Integration, API, White box, Database and regression testing
* Understanding the scope of assigned tasks and guide team members to carry out the testing in an optimal way
* troubleshooting and optimization of test environment
* **Portal, Stores/Web-site management**🡪 **Billing**🡪**Fulfillment**🡪**Shipment**

**Client :** HP, GW, Logitech, Sling Media, Symantec, nVIDIA, PGP and others

**P/L :** ASP, ASP.NET, C#, SQL Server, Java

 **Project Description:**

* Digital River (DR) is having around different 300 clients. DR maintains one ‘*Store Front*’ per client.
* All these clients are having their own different business and DR helps them out to enhance it.
* These sites sell hard good products as well as software products.
* DR helps their client in different ways of business life cycle. (Starting from selling the product to Shipping and sometimes DR deals with post-sales services too. It all depends on the contract between DR and its client.
* DR is mainly into pick, pack and ship business.
* DR manages their business through web-based managed services.

**Roles and Responsibilities:**

* Worked as Module Lead
* Handling Client interactions
* Analysis of new modules, provide estimation
* Functional, Integration, White box, Database and regression testing
* Understanding the scope of assigned tasks and guide team members to carry out the testing in an optimal way
* Deployment, troubleshooting and optimization of test environment

**Business Travel Exposure**

* Travelled to Digital River, California, USA multiple visits.
* Travelled to Ingram Industries Inc., Nashville, USA multiple visits.

**Educational Qualifications**

* M.Tech from ABC University
* MCA from ABC University, Manipal
* BIT from ABC University, Manipal

**Certifications**

* Certification in BigData and Hadoop (Training **by Ministry of MSME, Govt. of India**)
* Selenium with Java from Udemy
* Certification in UiPath RPA Foundation Training and Examination
* SCRUM Master Certification.
* NSE’s certification in Mutual Fund
* NSE’s certification in Financial Markets
* 2-Yrs. Diploma in Software Engineering (HDSE), Aptech Computer Education

**Personal Information**

Date of Birth :

Marital Status :

Passport :

Nationality : Indian

Languages Known : English, Hindi

Present Address :