Your Name

Email: [XYZ@gmail.com](mailto:XYZ@gmail.com) Mobile No: +91-XXXXXXXXX

Software Testing professional, Team Lead and Consultant with a proven track record of ~8 years’ of strategic QA vision in Transaction Banking, Cash Management and Enterprise Content Management [ECM] domain. An accomplished and result-driven professional with proven ability to direct and improve quality programs, thereby ensuring effective & efficient project delivery.

**Professional Summary:**

* Hands-on experience in Web functional, Enterprise Content management, Desktop application & Mobile App testing covering Test Planning, Team management, Estimations, Quality Reviews, Requirement Gathering & Analysis, Functional Studies, Sanity Testing, Test Design & Execution, Defect management and Reporting
* Focused on Defect prevention, identification & resolution to ensure optimum quality deliverable
* Experienced in working at different Test levels – System, Integration, End-to-End Testing and Product testing (Salesforce, Open Text Content Server and SAP ERP)
* Effective team management capabilities having handled teams up to size nine [9]
* Keen understanding of STLC [Software Testing Life Cycle] having worked on Waterfall as well as Agile Scrum methodology
* Effective coordination and interaction with client stakeholders, onshore and offshore team (including co-located teams)
* Working knowledge of HPE Quality Center (Test Management), HPE UFT and Selenium (Test Automation using Java), Salesforce Service and Marketing Cloud, Open Text Content Server (Enterprise Content Management), SOAP UI (Web Service Tests), TOAD (SQL) and SAP ERP module
* Pro-active in documenting domain & technical knowledge, best practices, case studies & blogs
* ISTQB certified and ‘Mastery’ in Deloitte Communication Excellence Baseline test
* A quick-learner, self-motivated achiever & always open to Technical as well as Business Domain learning.

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| **Organization** | **Designation** | **Duration** |
| ABC India Pvt. Ltd. | Consultant | Mar’2015 - Present |
| ABC Technology Solutions | Associate – Projects | January’2010 – Feb’2015 |

**Relevant Project Experience:**

##### Company Name.

*Title*  Project Name

*Client* Client Name

*Domain*  Salesforce Service and Marketing Cloud

*Tools* Salesforce Service Cloud, Marketing Cloud, HPE ALM, Selenium WebDriver

Project Description.

##### Role and Responsibilities

* Test Lead to ensure implementation & monitoring of QA process and best practices for a successful delivery
* Alignment with the Deloitte US team for swift & effective delivery
* Client & Deloitte internal reporting activities – Status Report, Progress Report, Test completion report, Test Strategy, RAID logs, Status, Triage & recovery calls
* Team management, planning, process adherence and work distribution
* Walkthrough sessions with technical & business teams to understand the requirements & to-be architecture, assess the impact and derive subsequent test coverage
* Test Design & execution ensuring optimum coverage and quality
* Test Automation using Selenium WebDriver and Java
* Defect Management using HPE ALM
* Driving QA interviews & resource on-boarding formalities

*Title*  Project Name

*Client* Client Name

*Domain*  Enterprise Content Management

*Tools* Open Text Content Server, SAP ERP, HPE UFT, SQL Developer, HPE ALM, Excel

*Role* Consultant - Test Lead

Project Description.

##### Role and Responsibilities

* Test Lead to ensure implementation & monitoring of Agile Scrum QA process and best practices for a successful delivery across all streams.
* Worked in all STLC phases - Define, Commence, Conduct & Closure phase
* Alignment with the Deloitte Canada team & external third parties for swift & effective delivery
* Client & Deloitte internal reporting activities – Status Report, Progress Report, Test completion report, Test Strategy, RAID logs, Status, Triage & recovery calls
* Team management, Sprint planning, Process adherence and work distribution
* Test Design & execution ensuring optimum coverage and quality
* Design and execution of automation scripts using HPE UFT automation tool
* Acquired & documented domain & technical knowledge regarding ECM, Opentext Content Server, SAP ERP Plant Maintenance, Content Migration case study, etc.
* Defect Management using HPE QC, established the Defect transition process for Suncor EIM program
* Grooming Campus recruits with respect to learning & development and ensuring adherence to performance appraisal process

##### Company Name

*Title*  Project Name

*Client* Client Name

*Domain*  Wholesale / Corporate Banking

*Tools* HP Quality Center, Microsoft Office Excel, Word, TOAD, Selenium, SOAP UI, VSS

*Role* Senior Test Lead

Project Description.

##### Role and Responsibilities

* Handled multiple releases over a span of 5 years – release names.
* Worked in all STLC phases - Define, Commence, Conduct & Closure phase
* Alignment with the Client Test Manager, UAT team & external third parties for swift & effective delivery
* Client reporting activities – Test Plan, Status Report, Progress Report, Test completion report, Test Approach, Triage & recovery calls
* Design / Review of test artifacts such as Test Plan, Test scenarios, Test Estimation, Monthly & Closed Metrics and Risk assessment as per C4C standards & SOX compliance guidelines
* Test data management with respect to different test cycles – sanity testing, system, integration & end-to-end testing
* UAT alignment, clarifications, defect analysis & status calls
* Walkthrough sessions with technical & business teams to understand the requirements & to-be architecture, assess the impact and derive subsequent test coverage
* Automation scripting and execution using Selenium Webdriver (Java) and TestNG framework
* Test Design [Conditions, Scenarios & Cases] & Test Data setup to ensure exhaustive coverage
* Test execution, Defect prevention, identification & tracking including triage calls
* Interviews & Resource on-boarding
* Driving Innovation & productivity enhancement measures like whiteboard, file upload matrix, impact discussions and ad-hoc tests

**Education:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Title** | **College / University** | **Percentage** | **Year of Passing** |
| Bachelor of Engineering [B.E] in Information Technology | College, Location | 75.7 | 2009 |
| All India Senior School Certificate Examination [AISSCE] | School [Board] | 88.6 | 2005 |
| Higher Secondary Examination [HSCE] | School [Board] | 91.8 | 2003 |

**Certifications:**

* ISTQB Certification : Foundation level
* Treasury & Cash Management, Payments & Cash Management, Retail Banking
* Software Testing, Banking & Financial Services, Technical writing

**Initiatives, Rewards & Recognition:**

* ‘**Spot**’ and ‘**Applause**’ award for leading the QA team to successful delivery and contribution during the critical phase
* Received ‘**Business Enabler**’ award in ABC Company BFS Q1 – 2014 for identifying the performance accelerators & defining quality gates for successful delivery
* Awarded ABC Company “**BFS Testing Innovator**” in 2013-Q1&Q2
* Awarded ABC Company “**High Flyer of the Month**” in Annual Rewards & Recognition [BFS Testing] for 3 consecutive years
* Received appreciation from Client Test Manager for crisp, precise and excellent reporting
* Team member for driving Company Name UK SBU QE&A Innovation Campaign
* Involved in various initiatives like Monthly Testing Newsletter, Productivity enhancement measures like Whiteboard Metrics & Report optimization and active member of Fun @ Project.

**Personal Details:**

Gender: | Date of Birth:

Nationality: Indian | Passport Details:

Personal Interests: